



Excellent Opportunity in our IT Department

IT Manager

S&A Produce is one of the UK's largest independent strawberry growers. The Group, which also has berry growing operations overseas, uses modern and innovative growing techniques to drive and support its year-round soft fruit business. Our principal customers include the major multiple food retailers.

The very nature of fresh produce guarantees frequent issues that demand instant action to resolve. However, you can feel confident that there is no better place to be, you will be working with good people, people that have genuine passion, tenacity, and dedication to support us in our version of becoming a flagship UK grower.

We are excited to offer the opportunity for the following full-time, permanent vacancy within our IT Department, based in Marden, Herefordshire:

IT Manager

The purpose of this role is to manage the reliable operation and evolution of IT infrastructure, production systems and internal customer relations. This will involve the management of staff and 3rd party partners to maintain and progress the IT ecosystem, ensuring smooth transitions and minimal company disruption.

Demonstrate strong staff and stakeholder management skills with sound knowledge of appropriate technology. Ensure confidentiality, integrity and availability for systems and infrastructure keeping up to date with industry trends and developments while maintaining good stakeholder relations.

MAIN RESPONSIBILITIES

1. Act as the public face of IT for internal day to day customers.
2. Operating as a hands-on Level 3 IT Engineer alongside staff is part of the role.
3. Ensure confidentiality, integrity and availability of systems through the application of appropriate security (working with the cyber security engineer) and the regular maintenance and servicing of systems and contracts to maintain supportability.
5. Planning and execution of change to both improve and maintain systems, infrastructure and process.
6. Ensure the upkeep of IT documentation, change processes and procedural reference materials to an adequate standard.
7. Ensure demonstrably efficient and effective customer support for the company through management of the helpdesk function.
8. Provide strong line management and development of direct staff.
9. Troubleshoot problems and failures in information systems and formulate effective repair strategies

We offer:

- Competitive salary
 - 33 days annual leave
 - Range of financial & wellbeing benefits
- Scope to uncover your potential with a rapidly expanding, independent business.

Please apply by email to:

ruthjoesbury@sagroup.co.uk and attach an up to-date CV.

S&A Group is an Equal Opportunities Employer.



GLOBALG.A.P.



Strategic member
Herefordshire
& Worcestershire
Chamber of Commerce



**INVESTORS
IN PEOPLE**