



## Excellent Opportunity in our IT Department

There is barely a part of our lives that does not depend on technology. Information technology has changed our lifestyle and social behaviour, it has connected the world.

The role of Information technology in the agricultural sector is becoming more and more visible. Digital technologies including the Internet, mobile technologies and devices, data analytics, artificial intelligence, digitally delivered services, and apps are changing agriculture and the food system.

Generations of working together for the long-term viability of the businesses and the long-term improvement of the food system means that when you work at S&A you are part of a large, dedicated community, and our family values permeate our business.

We are excited to offer the opportunity for the following full-time, permanent vacancy at our farm in Marden, Herefordshire:

### IT Transition Co-Ordinator

As an IT Transition Co-Ordinator, you will Coordinate Development and Infrastructure change through transition into live operations. Support Line of Business Applications and contributions improvement at L2.

**The main duties and responsibilities include:**

- Ensure that systems development and Infrastructure change are actively managed.
- Support Business Applications, identifying problems, causes through to rectification, mitigation and improvement.
- Support the Infrastructure Engineer and Development manager.

- Work with the support function to assist in identifying support trends and their root cause as well as identifying issues that require escalation.
- Manage the infrastructure library and change database.

**The successful applicant will have:**

- Good SQL skills and an understanding of the relationship between business applications, business processes and continuous improvement.
- Good understanding of ITIL principles and their practical applications, especially change management.
- Good organization skills, managing to deadlines with effective and appropriate stakeholder communication.
- An understanding of IT infrastructure and the basic principles of DevOps.
- Ability to work calmly and effectively ensuring safety first.
- Ability to work under pressure.
- Effective communication & engagement skills when communicating at all levels.
- Previous experience in IT environment would be a distinct advantage.

Core working hours are Monday-Friday 0830 - 1700 with the requirement to be on call one in four weekends.

We offer a competitive salary, 33 days annual leave, pension contributions and scope to uncover your potential with a rapidly expanding, independent business.

A full Job Description is available upon request.

Applications to: [jokennedy@sagroup.co.uk](mailto:jokennedy@sagroup.co.uk)



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